

United States Department of Agriculture



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Transmitted Via Email

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MINNESOTA BULLETIN NO. 360-5-4

SUBJECT: PER – SAFETY AND HEALTH

Purpose. To provide information on DaimlerChrysler vehicle safety recall.

Expiration Date. September 30, 2006.

“DaimlerChrysler Corporation has decided that a defect exists in some 2002 through early-2004 model year Chrysler Voyager and Town & Country and Dodge Caravan/Grand Caravan minivans equipped with a V-6 engine. Note: Some 2002 and early-2003 model year vehicles listed above were involved in a prior power steering hose notification. This recall may sound similar but it involves the replacement of a different power steering hose.”

The problem is the upper power steering return hose may split and leak fluid. Power steering fluid leakage in the presence of an ignition source can result in an underhood fire.

DaimlerChrysler will repair your minivan free of charge (parts and labor). A local dealer will replace the upper power steering return hose. The work will take approximately ½ hour to complete. Simply contact a local dealer to schedule a service appointment. Ask the dealer to hold the part for your minivan or to order it before your appointment.

If you already experienced this condition and have paid to have your minivan repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler; P.O. Box 610207; Port Huron, MI 48061-0207; Attention: Reimbursement.

If a local dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration; 400 Seventh Street SW; Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

If you have questions or concerns which a local dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

Any government owned vehicles should be handled in the same manner.

WILLIAM HUNT  
State Conservationist

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